

Be Cart Smart!

***Savannah is one of America's most beautiful cities.
Help us keep it clean by following these simple guidelines.***

The Sanitation Bureau's Residential Refuse Collection Department is responsible for collection of refuse and trash from all city of Savannah neighborhoods. Utilizing a semi-automated curbside refuse collection system, each neighborhood is scheduled for once a week collection on the same day every week. A City issued 90 gallon roll-out cart is provided to residents to support this method of collection.



■ ***I'm a new customer.***

If you live within the city of Savannah you are entitled to weekly refuse collection service. In order to receive this service you must be a customer of the City's Water (Utility Billing) Services. Contact Water Services at 651-6460 for more information.

■ ***I need a trash cart.***

Contact the Residential Refuse Department at 651-6582 or the City's Customer Service Desk at 651-6565 to request a cart. You will need the service address and the account number issued by Water Services. There is no charge for this cart.

■ ***What about an extra cart?***

A second cart may be issued for a non-refundable fee of \$40.00 for residential service. If you are a commercial customer but have residential service, extra carts will change the amount billed for 'refuse' on your water bill.

■ ***What can I place in my cart?***

Regular household trash and garbage, and yard waste such as grass clippings are permitted in the roll-out cart. Avoid overfilling the cart.

■ ***What items are prohibited?***

Household hazardous waste such as paint, household cleaners and solvents; motor oil, gasoline, and car parts; rock, concrete, and dirt; debris from construction, remodeling, or demolition; or heavy, bulky items requiring a special pick up are prohibited from being placed in carts.

■ ***My cart was not emptied.***

A report is kept of addresses that do not have carts at curbside when refuse is collected. If your cart was not serviced and you call for missed collection, your address will be checked against the 'Cart Not Out Report.' If your address is on that report and a truck is dispatched to provide service, a charge of \$7.00 will be added to your utility bill. If you think that you have been missed, it should be reported the same day as your scheduled collection if possible or the following day.

■ ***When is my collection day?***

Collection is the same day each week according to your zone. Carts should be placed at the curb by 7:00 AM on the day of collection, and removed from the curb by 7:00 PM after collection. Individuals failing to remove their cart will be charged \$7.00 which will be added to their water utility bill for each incident when City personnel remove the cart from the curb.

Monday Collection

South of Montgomery Cross Road; Godley Park; Sweetwater; Bradley Point South; Gateway; Shady Grove.

Tuesday Collection

51st Street south to Montgomery Cross Road; Abercorn Street east to the city limits.

Wednesday Collection

51st Street north to city limits; Abercorn Street east to the city limits.

Thursday Collection

DeRenne Avenue north to the city limits; Abercorn Street west to the city limits.

■ ***What about holidays?***

If a holiday falls during the week, collection for the remaining days of that week are postponed one day. For example, if the holiday is on Monday, collection regularly scheduled for Monday would be collected on Tuesday; collection regularly scheduled for Tuesday would be collected on Wednesday, etc.

■ **How do I dispose of bulky items such as old furniture?**

The Bulk Item Pick-up (BIP) program provides free once a month bulk item pick-up (appliances, furniture, mattresses, etc.) to all areas within the city of Savannah. Collections are made the first through the fourth Saturday of each month. Residents requiring BIP collection are asked to place material curbside by 7:00 AM on the Saturday of their scheduled collection week.

■ **Zone 1: 1st Saturday thru Friday Collection**

DeRenne Avenue south to the Forest River; White Bluff west to the Forest River; Gateway; Sweetwater; Bradley Point South.

■ **Zone 2: 2nd Saturday thru Friday Collection**

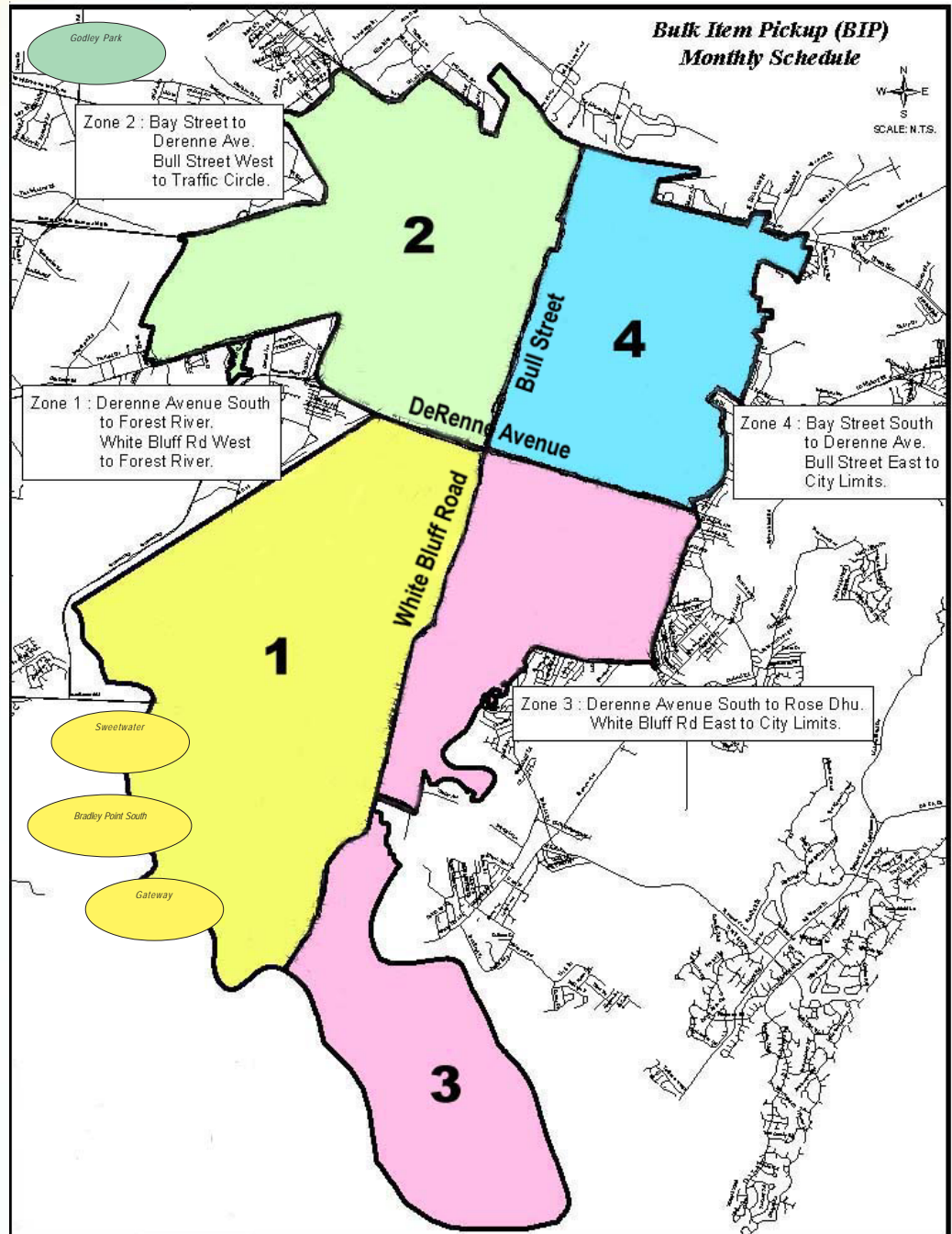
Bay Street to DeRenne Avenue; Bull Street west to Traffic Circle; Godley Park.

■ **Zone 3: 3rd Saturday thru Friday Collection**

DeRenne Avenue south to Rose Dhu; White Bluff east to the city limits.

■ **Zone 4: 4th Saturday thru Friday Collection**

Bay Street south to DeRenne Avenue; Bull Street east to the city limits.



Cart Smart Tips

- Cart should be placed at the curb by 7:00 AM on the morning of scheduled collection, but no earlier than 5:00 PM the day before collection.
- Cart should be removed by 7:00 PM the day of collection or you could be charged \$7.00 for failure to comply.
- Properly contain and dispose of all household garbage in the City issued green roll-out cart provided by the Sanitation Bureau.
- Keep the area around your cart clean and litter-free.
- Utilize the free, once-a-month Bulk Item Pickup (BIP) service for removal of large items such as furniture and appliances during your scheduled pick up, or request a special collection when needed at 651-6582.



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